

Lola Diamond - Upgrading Court's Instant Messenger Client

From: John Ruggeri
To: Court of Appeals
Date: 5/8/2015 3:23 PM
Subject: Upgrading Court's Instant Messenger Client
Attachments: Directions for Installing Novell Instant Messenger 3-Final.pdf

Starting on Monday, we will be pushing down an installation to upgrade our local instant messenger application (Novell Messenger).

Unfortunately, the installation will not be completely silent and we will need each of you to click through a couple of prompts during the installation.

I have attached a detailed set of directions with images of each screen that you will need to answer.

After the installation, you will need to restart the application and add back your contacts, the upgrade will not carry over your existing list of contacts. Sorry about that inconvenience.

This new version supports mobile devices! So you can using our private IM tool to communicate from any mobile device.

We have also included instructions on the installation and configuration on your mobile device.

If you are not using this tool now, you can choose not to restart the application after the installation is completed.

If you need assistance please call the help line at 7-5423.

Thank you,
-JR