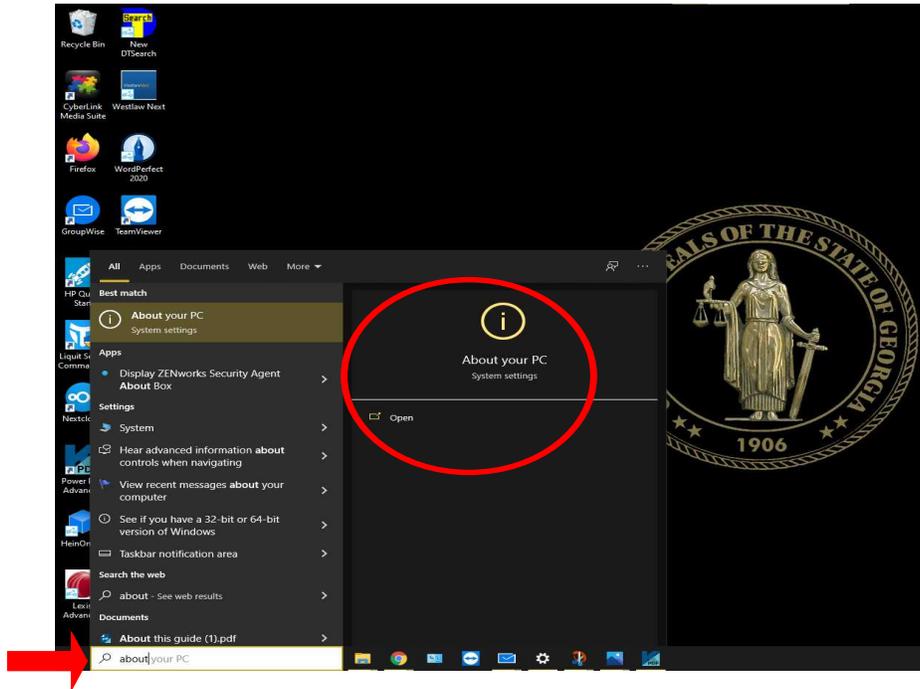
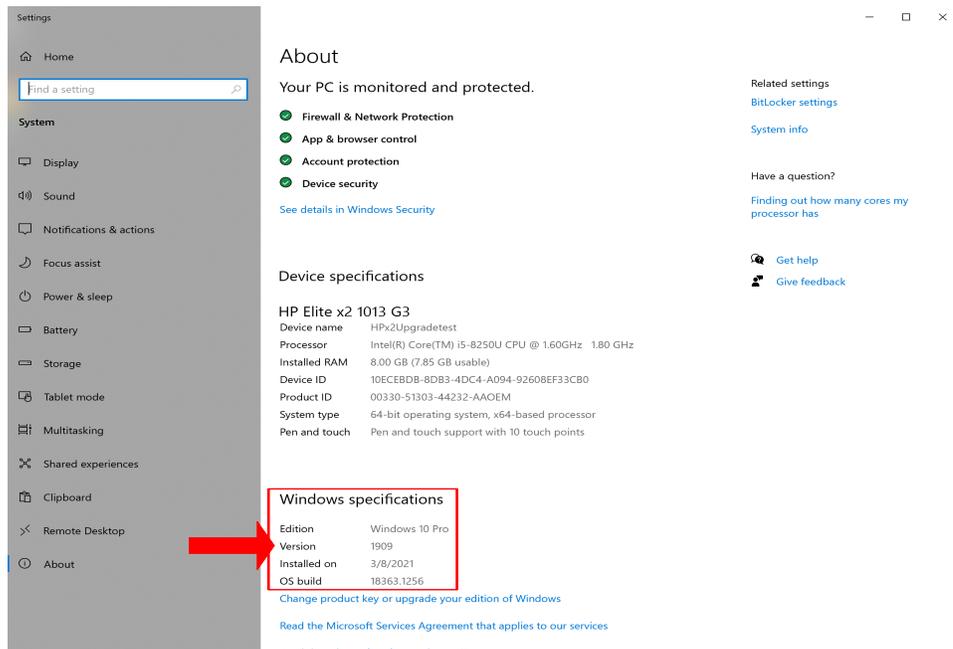


1. Connect the computer to power to prevent the computer from dying during updates
2. Check the current version of your Windows Operating System via the "About your PC" page under "System Settings"

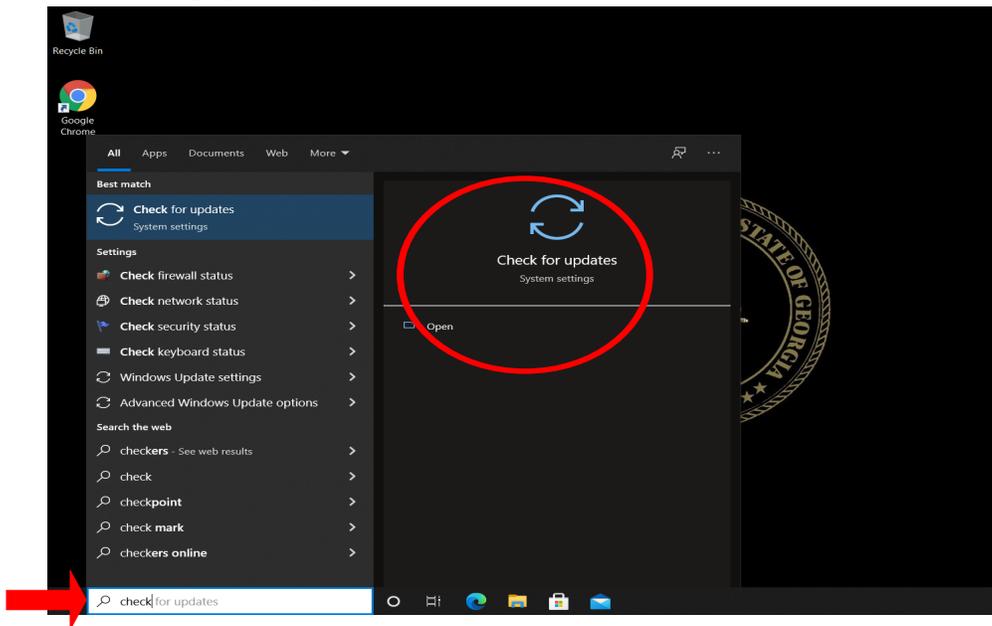
Access the "About your PC" page by typing "About" in your Windows Home screen search bar.



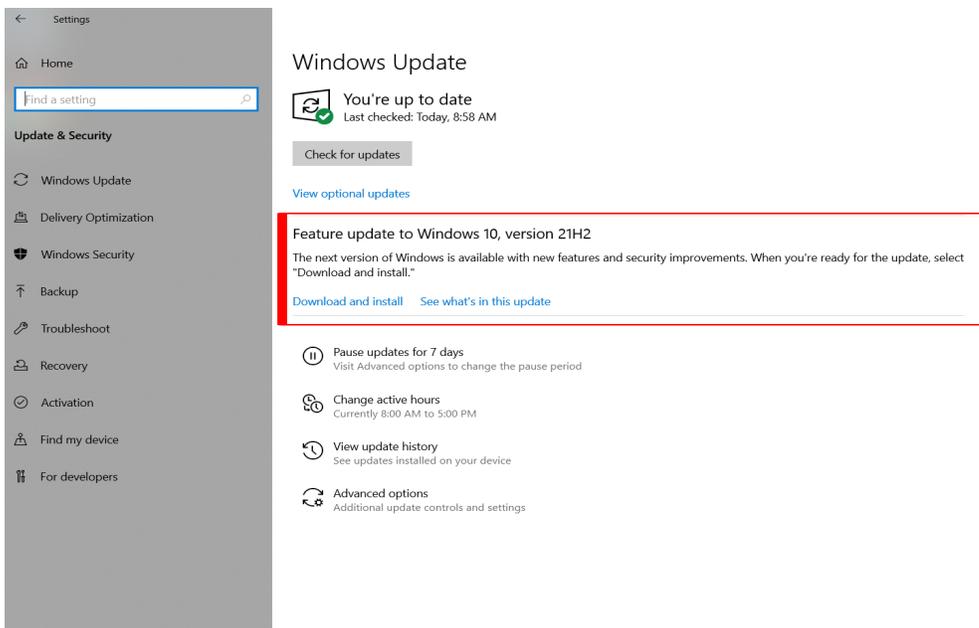
See the version number in the "Windows specifications" section. The end goal is for the version number to be **21H2**



- Next, access your "Check for Updates" page under "System Settings"
Access this page by typing "Check" in your Windows Home screen search bar

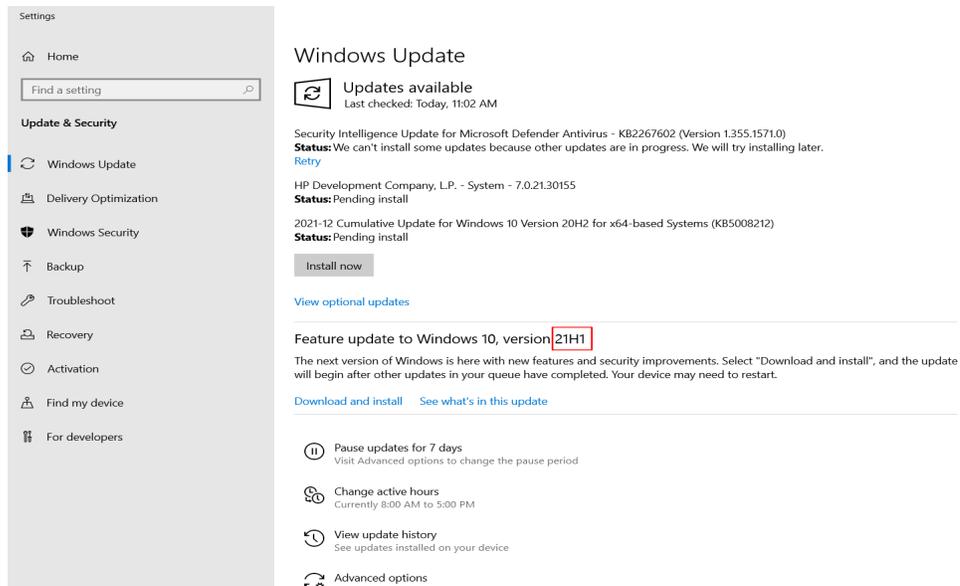


- At the "Windows Update" page, look for "**Feature Update to Windows 10, version 21H2**", then click the "**Download and install**" link to began downloading and installing the feature update



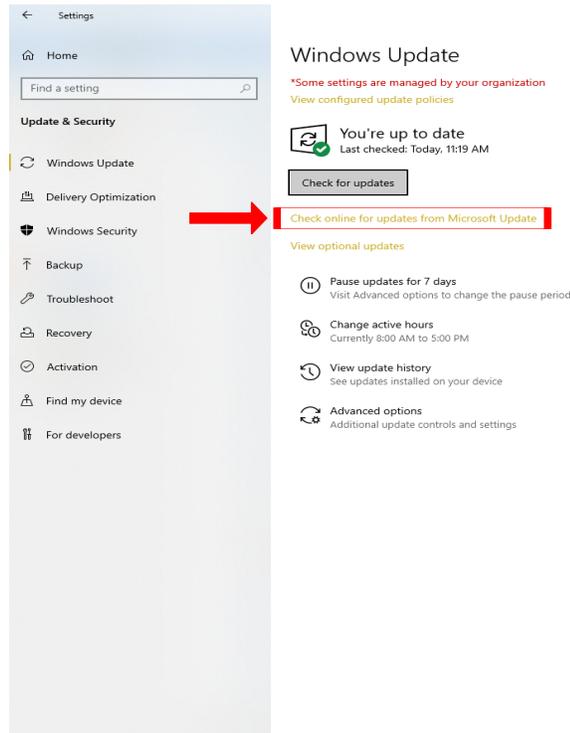
If your "Windows Update" page does **not** have "**Feature Update to Windows 10, version 21H2**" as an option, **please see the notes found on the following page to continue.**

Note: Depending on your current version, you may see "Feature Update to Windows 10", version 21H1", OR for computers on older versions, 1809 & 1909, you may have to click "Check on-line for updates" to download prerequisite updates (See examples below)

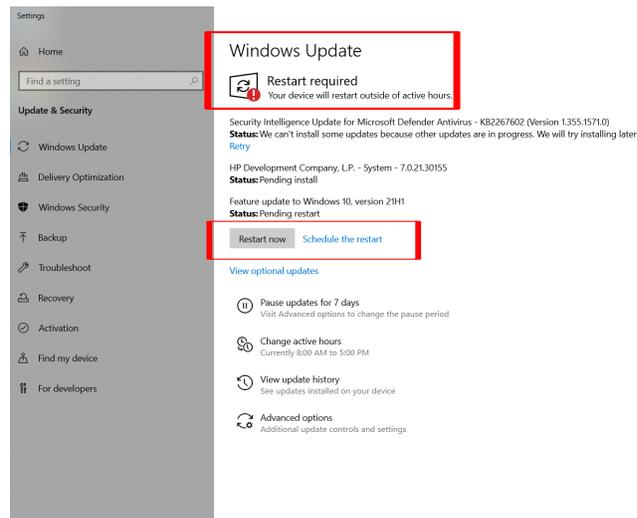


If your machine has the older version of Windows, 1809 or 1909, the feature update option may not be immediately available. Thus, you will have to select the "Check on-line for updates" button to download prerequisite updates before getting access to the 20H2 or 21H2 feature update (See below for an example)

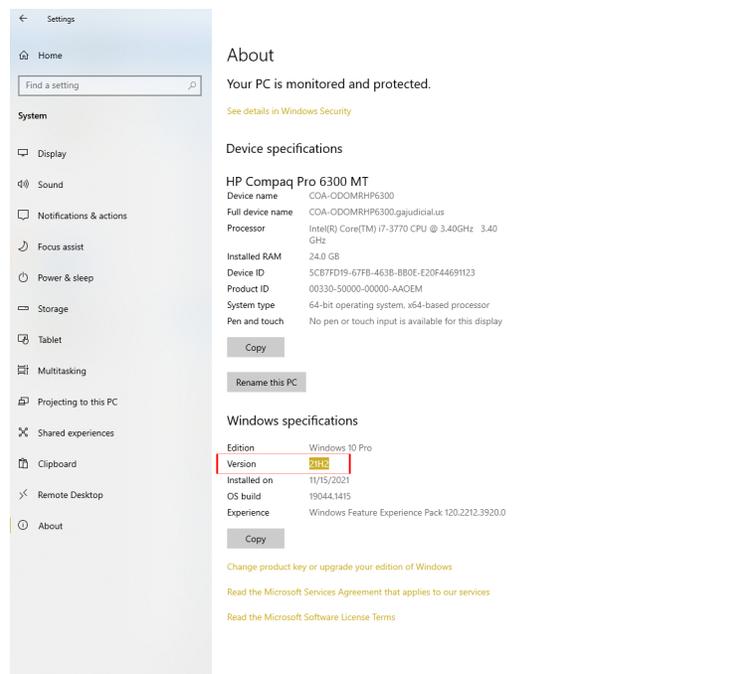
Multiple restarts will be required throughout update process



- Once the feature update(s) have completed downloading and installing, you will be prompted to restart your computer, do so by clicking the "Restart now" button.



- Once your computer has rebooted, check your version number via the "About My PC" page from **Step 2** to confirm you've updated to Windows version 21H2



If you're not on Version 21H2, repeat steps 3-6, by returning back to the "Check for Updates" page to check for the next feature update to Version 21H2.

If the "Check for Updates" page is repeatedly displaying "you're up to date" even though your computer is NOT on 21H2, no need to worry, as **this is a known issue**. Microsoft tends to slowly pace the roll-out of updates, just leave your computer on and connected to the Internet so it can download the updates when they become available.